

RETURN & EXCHANGE FORM

Please return new/unused products within 60 days of purchase.
 Questions? Contact us at customerservice@ricksteves.com

STEP 1: Please enter your information below. All fields are required.

Name _____ Order No. _____

Address _____

City _____ State _____ Zip _____

Day Phone (_____) _____ Email _____

STEP 2: RETURNS—Please list the item(s) you are returning. All fields are required.

Qty	Item	Total Price	Return Code*

*Return Codes	
01 Changed mind/travel plans	07 Defective construction**
02 Did not like color/styling	08 Damaged in transit**
03 Too small/too large	09 Wrong item shipped**
04 Not as described/pictured	**For 07, 08, or 09:
05 Customer order error	Contact Customer Service
06 Quality unsatisfactory	before completing your return.

STEP 3: OPTIONAL—List the item(s) you'd like in exchange. Credit cards required for all exchanges.

Qty	Item	Color/Size	Total Price

We accept Visa, MasterCard and AmEx.

Name on Card _____

Credit Card # _____

Exp. Date _____ CVV*** _____

Signature _____

***CVV is the 3-digit security code on the back of your card.

STEP 4: Package and ship your return.

- A copy of your **packing slip** and **this form** must be included with your return.
- Cut out the **return label** (on the right) and attach it securely to your package.
- Ship using a traceable service such as UPS or US Mail Insured for returns valued at \$25 or more. **Please note:** *Shipping charges are not refundable. Allow 2-4 weeks for processing.*

COMMENTS _____

Return Label — Cut along dotted line.

RICK STEVES' EUROPE, INC.
Attn: Returns
130 4th Ave N
Edmonds, WA 98020-3114

Order No. _____